

What To Expect For Your Contact Lens Evaluation

- When seeing our optometrist for your evaluation you should wear your contacts into the office if possible. He will evaluate your vision through the current lenses, attempt to make any necessary prescription improvements over the top of your contact lenses, and make any suggestions to improve your lens comfort if that is an issue. If you are new to our practice please bring in your boxes or lens packaging with your current lens parameters on it so we know exactly what you have in your eyes at the time of the exam. If you are a current patient we should have all your latest information in our records so just wear your contacts into the visit.
- If lens types are switched please be advised that a follow up visit is REQUIRED to FINALIZE your prescription. If you are given trials and never return to have them rechecked the prescription cannot be verified or released.
- Your contact lens evaluation fee includes 45 days of follow up care so any follow ups related to your contacts are at no additional charge for the 45 days after the trials are dispensed.
- We try to stock as many trials as reasonably possible in the office, should new trials need to be ordered that are NOT in stock there may be a nominal shipping fee imposed to place the order that is required to be paid at the time the order is placed.
- Contact lens evaluation fees are rarely covered under your major medical plan, we will gladly submit this charge to your insurer and if we are paid by them you will be reimbursed. All contact lens evaluation charges are expected to be paid upon the day you see the doctor.
- Patients using vision plans will generally have to choose between glasses or contact lenses. You never get both as a covered expense. It has been our experience that patients get more for their retail dollar when using their vision plan for their glasses and paying out of pocket for their lens evaluations and contacts. Ultimately the decision is yours to make however.

For our patients using vision insurance plan, you MUST complete your follow-up visits within 45 days or you risk forfeiting the balance of your lens allowance from your insurance provider. Due to "timely fitting" requirements from insurers, we have no choice but to file claims by certain dates. Unfortunately, vision plans combine the fitting/refitting coverage within the contact lens allowance amount and these must be submitted together. So, if your fitting is not complete, the office will have to submit for your fitting/refitting only and your remainder towards contacts may be lost. See example below:

Contact lens allowance from vision provider	\$150
Fitting fee	<u>- 75</u>
Remainder for contact lens supply	\$ 75

If the patient in the sample above failed to return within 45 days to complete their fitting/refitting, the remainder for the lens supply (\$75) may be forfeited under their insurance plan.